

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - From Transfer		1	0
		Adm Svc - From Transfer		1	0
		Adm Svc - Green Team	CARLE PLACE	1	8.0
			GREAT NECK PLAZA	1	7.0
			MANHASSET	3	0.7
			WESTBURY	1	0
		Adm Svc - Green Team		6	2.8
		Adm Svc - PW Parking - Broken Meter	BAXTER ESTATES	1	1.0
			PORT WASHINGTON	5	1.6
		Adm Svc - PW Parking - Broken Meter		6	1.5
	Administrative Services			13	2.0
	Administrative Services			13	2.0
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	3	0.7
			HERRICKS	2	1.0
			MANORHAVEN	1	0
			MINEOLA	2	0
			MUNSEY PARK	2	0
			NEW CASSEL	4	0.2
			NEW HYDE PARK	5	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	1	1.0
			WESTBURY	3	0
			WILLISTON PARK	2	0
		CommSvc - Bus Pickup Cancel		26	0.2
		CommSvc - Bus Pickup Schedule	ALBERTSON	1	1.0
			GARDEN CITY PARK	1	1.0
			MANHASSET	1	1.0
			MANORHAVEN	1	0
			MINEOLA	3	0.3
			NEW CASSEL	2	0.5
			PORT WASHINGTON	2	0
		CommSvc - Bus Pickup Schedule		11	0.5
		CommSvc - Misc SR	MINEOLA	1	3.0
				1	3.0
		CommSvc - Misc SR		2	3.0
		CommSvc - Seasonal Programs Registration	roslyn heights	1	0
			CARLE PLACE	8	0
			EAST HILLS	3	0
			FLOWER HILL	2	0
			GARDEN CITY PARK	2	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	GREAT NECK	8	0	
			KENSINGTON	1	0	
			KINGS POINT	2	0	
			LAKE SUCCESS	1	0	
			MANHASSET	5	0	
			MINEOLA	10	0	
			MUNSEY PARK	1	0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	4	0	
			NORTH NEW HYDE PARK	7	0	
			PLANDOME	1	0	
			PORT WASHINGTON	5	0	
			ROSLYN	2	0	
			ROSLYN HARBOR	1	0	
			ROSLYN HEIGHTS	4	0	
			SEARINGTOWN	2	0	
			THOMASTON	1	0	
			WESTBURY	4	0	
			WILLISTON PARK	3	0	
				2	0	
			CommSvc - Seasonal Programs Registration	81	0	
		Community Services	120	0.1		
Community Services				120	0.1	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	CARLE PLACE	1	0	
			GREAT NECK	1	0	
			HERRICKS	1	0	
			ROSLYN	1	3.0	
			ROSLYN HARBOR	1	2.0	
		Animal Sh - Barking Dog			5	1.0
		Animal Sh - Call Back		1	0	
		Animal Sh - Call Back			1	0
		Animal Sh - Dead Dog Pickup	OLD WESTBURY	1	0	
		Animal Sh - Dead Dog Pickup			1	0
		Animal Sh - Dog Adoption		16	0	
		Animal Sh - Dog Adoption			16	0
		Animal Sh - Dog Defecation	MANHASSET	1	6.0	
			UNIVERSITY GARDENS	1	10.0	
		Animal Sh - Dog Defecation			2	8.0
		Animal Sh - Found Animal	CARLE PLACE	1	1.0	
			FREEPORT	1	1.0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	GREAT NECK	1	2.0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	1	2.0
			MANHASSET	1	0
			NEW CASSEL	1	1.0
			PLANDOME HEIGHTS	1	1.0
			QUEENS VILLAGE	1	0
			WESTBURY	2	2.0
		Animal Sh - Found Animal		11	1.1
		Animal Sh - Lost Animal	EAST ISLIP	1	1.0
			GARDEN CITY PARK	1	1.0
			GLEN COVE	1	1.0
			GREAT NECK	1	0
			GREAT NECK ESTATES	1	2.0
			MANHASSET	1	0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	2.0
			VALLEY STREAM	1	2.0
				1	1.0
		Animal Sh - Lost Animal		10	1.1
		Animal Sh - Menacing or Harrassing Dog	GARDEN CITY PARK	1	8.0
			KINGS POINT	1	12.0
			NEW CASSEL	1	0
			SEARINGTOWN	1	1.0
		Animal Sh - Menacing or Harrassing Dog		4	5.2
		Animal Sh - Misc	ALBERTSON	1	5.0
			PORT WASHINGTON	1	2.0
			UNIVERSITY GARDENS	1	0
			WESTBURY	3	1.7
		Animal Sh - Misc		6	2.0
		Animal Sh - Sign	ALBERTSON	1	2.0
			ROSLYN HEIGHTS	1	13.0
		Animal Sh - Sign		2	7.5
		Animal Sh - Surrender a dog	GREAT NECK	1	0
			NEW CASSEL	2	0
			ROSLYN HEIGHTS	1	0
				1	0
		Animal Sh - Surrender a dog		5	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	CARLE PLACE	1	15.0	
			GLEN COVE	1	0	
			GREAT NECK	1	0	
			PORT WASHINGTON	1	0	
				1	1.0	
		Animal Sh - Unleashed - Stray Dog			5	3.2
	Animal Shelter			68	1.6	
	Cat Shelter	Cat Shelter - Call Back		6	3.2	
			Cat Shelter - Call Back			6
		Cat Shelter - Feral Cats	CARLE PLACE	2	0	
			EAST WILLISTON	1	0	
			FLORAL PARK	1	0	
			FLOWER HILL	1	0	
			GREAT NECK	6	5.7	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	1	0	
			KINGS POINT	1	0	
			LAKE SUCCESS	2	3.0	
			MANHASSET	1	0	
			MANORHAVEN	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	4	0	
			OLD WESTBURY	1	20.0	
			PORT WASHINGTON	1	6.0	
			ROSLYN	1	0	
			SADDLE ROCK	1	0	
			SEARINGTOWN	1	0	
		WESTBURY	2	9.0		
		WILLISTON PARK	1	0		
		Cat Shelter - Feral Cats			33	2.5
		Cat Shelter			39	2.6
		Code Enforcement	Code - After Hours/Weekend Construction	GARDEN CITY PARK	1	1.0
	NEW HYDE PARK			1	8.0	
	ROSLYN HEIGHTS			2	0	
	WESTBURY			1	0	
	Code - After Hours/Weekend Construction			5	1.8	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	NORTH NEW HYDE PARK	1	4.0
			PORT WASHINGTON	2	0
		Code - Basketball Stanchion		3	1.3
		Code - Building Permit	GREAT NECK	1	0
			ROSLYN HEIGHTS	1	0
		Code - Building Permit		2	0
		Code - Call Back Request		61	0.9
		Code - Call Back Request		61	0.9
		Code - Commercial Vehicle stored on Residential Property	GREAT NECK	3	1.7
			MANHASSET	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	5	6.6
			ROSLYN HEIGHTS	2	4.0
		Code - Commercial Vehicle stored on Residential Property		12	3.8
		Code - Court	albertson	1	0
			ALBERTSON	2	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	6	0
			GREENVALE	1	0
			HERRICKS	1	0
			MANHASSET	1	0
			NEW CASSEL	10	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	4	0
			ROSLYN HEIGHTS	2	0
			WESTBURY	1	0
		Code - Court		36	0
		Code - Dumpster	GREAT NECK	1	0
			MINEOLA	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	0
			manhasset	1	9.0
		Code - Dumpster		5	1.8
		Code - Fence	ALBERTSON	5	6.0
			FLORAL PARK CENTER	1	4.0
			NEW CASSEL	2	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Fence	NORTH NEW HYDE PARK	1	14.0
			ROSLYN HEIGHTS	2	0
		Code - Fence		11	4.4
		Code - From Transfer	MANHASSET	1	20.0
		Code - From Transfer		1	20.0
		Code - Garbage	GREENVALE	1	0
			MANHASSET	3	2.0
			NEW CASSEL	4	0
			NEW HYDE PARK	1	6.0
			PLANDOME HEIGHTS	1	0
			ROSLYN HEIGHTS	2	12.0
			UNIVERSITY GARDENS	2	0.5
				3	2.3
		Code - Garbage		17	2.6
		Code - Handicap Parking	GREAT NECK	2	0
			GREENVALE	1	0
		Code - Handicap Parking		3	0
		Code - Litter	NEW CASSEL	2	10.5
		Code - Litter		2	10.5
		Code - Miscellaneous	ALBERTSON	2	1.5
			CARLE PLACE	2	3.5
			FLORAL PARK CENTRE	1	5.0
			GARDEN CITY PARK	2	3.0
			GREAT NECK	2	2.5
			GREENVALE	1	0
			HERRICKS	1	4.0
			MANHASSET	4	0
			NEW CASSEL	4	0
			NEW HYDE PARK	2	3.0
			NORTH NEW HYDE PARK	1	9.0
			PORT WASHINGTON	7	3.1
			ROSLYN HEIGHTS	2	0
			UNIVERSITY GARDENS	1	3.0
				1	6.0
		Code - Miscellaneous		33	2.3
		Code - No Plates / Inoperable Vehicle	ALBERTSON	1	0
			GARDEN CITY PARK	3	6.7
			GREAT NECK	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	NEW CASSEL	9	2.3
			PORT WASHINGTON	1	6.0
			ROSLYN HEIGHTS	1	0
		Code - No Plates / Inoperable Vehicle		16	2.9
		Code - Noise	ALBERTSON	2	1.5
			FLORAL PARK CENTRE	1	5.0
			GREAT NECK	5	2.0
			MANHASSET	5	2.4
			NEW CASSEL	1	2.0
			NEW HYDE PARK	1	2.0
			PORT WASHINGTON	2	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	1	7.0
				2	7.5
		Code - Noise		21	2.7
		Code - Odor	CARLE PLACE	1	4.0
			MANHASSET	1	1.0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	0
			WILLISTON PARK	1	15.0
		Code - Odor		6	3.7
		Code - Overgrown Vegetation	new hyde park	1	5.0
			ALBERTSON	13	0.7
			CARLE PLACE	3	2.7
			FLORAL PARK CENTRE	3	7.0
			GARDEN CITY PARK	13	5.5
			GREAT NECK	6	0
			GREENVALE	2	0
			HERRICKS	2	4.5
			MANHASSET	2	0
			NEW CASSEL	36	0.1
			NEW HYDE PARK	2	1.5
			NO NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	9	2.9
			PORT WASHINGTON	7	2.7
			PORT WASHINGTON NORTH	1	1.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	ROSLYN HEIGHTS	12	2.9
			SEARINGTOWN	6	5.3
			WESTBURY	6	1.7
			new cassel	1	0
				3	3.7
		Code - Overgrown Vegetation		129	2.1
		Code - Property Maintenance	ALBERTSON	1	0
			CARLE PLACE	1	0
			FLORAL PARK	1	0
			FLORAL PARK CENTRE	1	4.0
			GARDEN CITY PARK	3	5.7
			GREAT NECK	2	5.0
			GREENVALE	2	0
			HERRICKS	1	26.0
			HEW HYDE PARK	1	3.0
			MANHASSET	5	1.8
			MANHASSET HILLS	1	0
			NEW CASSEL	9	1.3
			NEW HYDE PARK	3	4.7
			NORTH NEW HYDE PARK	6	5.7
			PORT WASHINGTON	6	1.0
			ROSLYN HEIGHTS	11	1.5
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	2	9.5
			great neck	1	2.0
		Code - Property Maintenance		59	2.9
		Code - Property Violations Search		174	7.5
		Code - Property Violations Search		174	7.5
		Code - Sidewalk Obstruction	GREAT NECK	3	0
			MANHASSET	1	0
			NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	1	7.0
			PORT WASHINGTON	1	0
				1	3.0
		Code - Sidewalk Obstruction		8	1.5
		Code - Signs	albertson	1	0
			ALBERTSON	5	0

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Signs	Albertson	1	0		
			CARL PLACE	1	0		
			CARLE PLACE	4	8.2		
			GREENVALE	2	0		
			MANHASSET	3	0		
			NEW CASSEL	3	0		
			NEW HYDE PARK	1	3.0		
			NORTH NEW HYDE PARK	2	8.5		
			PORT WASHINGTON	4	3.5		
			ROSLYN	2	0		
			ROSLYN HEIGHTS	5	1.0		
			WESTBURY	2	0		
			port washington	1	10.0		
				1	3.0		
			Code - Signs			38	2.2
		Code - Storage and Display	GREAT NECK	1	0		
			NEW CASSEL	1	1.0		
			ROSLYN HEIGHTS	1	11.0		
			WESTBURY	2	0.5		
		Code - Storage and Display			5	2.6	
		Code - Tree Removal	NEW HYDE PARK	1	3.0		
			NORTH NEW HYDE PARK	1	3.0		
			PORT WASHINGTON	2	1.0		
		Code - Tree Removal			4	2.0	
		Code - Unlawful Property Use	CARLE PLACE	1	14.0		
			GARDEN CITY PARK	1	4.0		
			GREENVALE	1	0		
			MANHASSET HILLS	1	3.0		
			NEW CASSEL	2	0		
			PORT WASHINGTON	1	2.0		
			WESTBURY	1	1.0		
		Code - Unlawful Property Use			8	3.0	
		Code - Water Flow / Accumulation	MANHASSET	1	0		
			NEW HYDE PARK	1	6.0		
		Code - Water Flow / Accumulation			2	3.0	
		Code Enforcement				661	3.6
		Parking Enforcement	Prkg Enfrc - Call Back Request		4	4.2	
			Prkg Enfrc - Call Back Request		4	4.2	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	NEW HYDE PARK	2	2.5	
			ROSLYN HEIGHTS	1	0	
		Prkg Enfrc - Commercial Parking			3	1.7
		Prkg Enfrc - From Transfer	FLORAL PARK CENTRE	1	7.0	
			PORT WASHINGTON	1	6.0	
			SEARINGTOWN	1	0	
		Prkg Enfrc - From Transfer			3	4.3
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON	2	1.0	
			GARDEN CITY PARK	2	5.0	
			GREAT NECK	7	3.1	
			MANHASSET	4	1.8	
			MANHSASSET	1	3.0	
			NEW CASSEL	3	6.0	
			NORTH NEW HYDE PARK	3	3.0	
			ROSLYN HEIGHTS	4	3.0	
			SEARINGTOWN	2	5.0	
		Prkg Enfrc - Parking Violations Complaint			28	3.3
		Parking Enforcement			38	3.4
	Department of Public Safety				806	3.3
	Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	1	0
DPW - Road Project			1	0		
Department of Public Works			1	0		
Highway Department		Hwy - Abandoned Vehicle	PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	2.0	
		Hwy - Abandoned Vehicle			2	1.0
		Hwy - Animal Sign - New Request	ALBERTSON	1	0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Animal Sign - New Request			2	0
		Hwy - Basketball Stanchion	NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
		Hwy - Basketball Stanchion			3	0
		Hwy - Bee's Nest Removal	ROSLYN HEIGHTS	1	2.0	
		Hwy - Bee's Nest Removal			1	2.0
		Hwy - Call Back Request		21	0	
		Hwy - Call Back Request			21	0
		Hwy - Catch Basin	GARDEN CITY PARK	2	1.5	
			GREAT NECK	2	4.0	
			HERRICKS	2	0	
			MANHASSET	3	7.0	

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Department of Public Works	Highway Department	Hwy - Catch Basin	NEW HYDE PARK	3	0.7
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	3	6.3
			PORT WASHINGTON	2	4.0
		Hwy - Catch Basin		18	3.4
		Hwy - Complaint - Highway Employee / Vehicle	PORT WASHINGTON	1	0
		Hwy - Complaint - Highway Employee / Vehicle		1	0
		Hwy - Curb Repair	CARLE PLACE	1	1.0
			FLORAL PARK CENTRE	4	0.2
			NEW CASSEL	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	1	7.0
			ROSLYN HEIGHTS	1	0
		Hwy - Curb Repair		13	0.7
		Hwy - Dead Animal Pickup	ALBERTSON	1	2.0
			GARDEN CITY PARK	1	0
			GREAT NECK	5	3.2
			HERRICKS	2	3.0
			NEW CASSEL	2	3.0
			PORT WASHINGTON	1	4.0
			ROSLYN HEIGHTS	1	1.0
			WESTBURY	1	1.0
			carle place	1	5.0
				1	0
		Hwy - Dead Animal Pickup		16	2.6
		Hwy - From Transfer	CARLE PLACE	1	8.0
			PORT WASHINGTON	1	19.0
		Hwy - From Transfer		2	13.5
		Hwy - Grass Cut / Mow	GREAT NECK	2	1.0
			GREENVALE	1	0
			MANHASSET	2	3.5
			NEW CASSEL	3	3.0
			NEW HYDE PARK	1	1.0
			NO NEW HYDE PARK	5	1.2
			PORT WASHINGTON	5	2.2
			ROSLYN HEIGHTS	1	6.0
			WESTBURY	1	3.0

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Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	great neck	1	6.0
				2	3.5
		Hwy - Grass Cut / Mow		24	2.4
		Hwy - Informational		2	0
		Hwy - Informational		2	0
		Hwy - Manhole Repair	MANHASSET	2	0
		Hwy - Manhole Repair		2	0
		Hwy - Miscellaneous	ALBERTSON	2	1.0
			CARLE PLACE	1	5.0
			FLORAL PARK CENTRE	2	2.0
			GARDEN CITY PARK	1	0
			GREAT NECK	3	2.0
			HERRICKS	2	15.5
			NEW CASSEL	1	6.0
			NEW HYDE PARK	3	0.3
			NORTH NEW HYDE PARK	8	1.8
			PORT WASHINGTON	4	2.0
			SEARINGTOWN	1	4.0
			WESTBURY	1	3.0
				1	6.0
		Hwy - Miscellaneous		30	3.0
		Hwy - Permits / Road Opening Application Request		2	0
		Hwy - Permits / Road Opening Application Request		2	0
		Hwy - Pothole	FLORAL PARK	1	1.0
			FLOWER HILL	2	0.5
			GREAT NECK	7	1.6
			MANHASSET	4	0.8
			NEW CASSEL	3	0.7
			NEW HYDE PARK	2	1.5
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PLANDOME HEIGHTS	2	2.0
			PORT WASHINGTON	1	2.0
			ROSLYN HEIGHTS	2	0.5
				1	0
		Hwy - Pothole		27	1.0

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Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	PORT WASHINGTON	21	0.0
			new cassel	1	7.0
			port washington	13	0.1
		Hwy - Pothole Filled Without Request		35	0.3
		Hwy - Shopping Cart	NEW CASSEL	1	9.0
		Hwy - Shopping Cart		1	9.0
		Hwy - Sprinkler Damage	HERRICKS	1	1.0
		Hwy - Sprinkler Damage		1	1.0
		Hwy - Street Drainage / Flooding	ALBERTSON	1	1.0
			CARLE PLACE	2	0.5
			FLORAL PARK CENTRE	2	0
			GARDEN CITY PARK	1	0
			GREAT NECK	2	0.5
			MANHASSET	2	2.0
			NEW CASSEL	3	0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	1	1.0
			SEARINGTOWN	1	1.0
		Hwy - Street Drainage / Flooding		18	0.5
		Hwy - Street Painting	ALBERTSON	1	0
			CARLE PLACE	1	1.0
			MANHASSET	1	0
			PORT WASHINGTON	1	0
		Hwy - Street Painting		4	0.2
		Hwy - Street Sign - New Request	CARLE PLACE	2	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	3	0
			GREAT NECK	2	0
			HERRICKS	1	0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	3	0
			SEARINGTOWN	1	0
			new cassel	1	0
		Hwy - Street Sign - New Request		18	0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Street Sign - Remove	ROSLYN	1	7.0
		Hwy - Street Sign - Remove		1	7.0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	4	1.2
			CARLE PLACE	2	9.0
			GARDEN CITY PARK	1	0
			GARDEN CITY PARK Q	1	1.0
			GREAT NECK	3	2.7
			GREENVALE	1	5.0
			HERRICKS	1	17.0
			MANHASSET	3	1.7
			NEW CASSEL	2	4.5
			NEW HYDE PARK	4	7.0
			NO NEW HYDE PARK	2	12.5
			NORTH NEW HYDE PARK	2	4.0
			PLANDOME HEIGHTS	1	1.0
			PORT WASHINGTON	9	6.6
			ROSLYN HEIGHTS	2	1.0
			ROSLYN HTS	1	0
			SEARINGTOWN	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	1.0
		Hwy - Street Sign - Repair / Replace		42	4.6
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	4.0
			CARLE PLACE	2	6.5
			FLORAL PARK	1	1.0
			GARDEN CITY	1	0
			GARDEN CITY PARK	2	0.5
			GREAT NECK	1	0
			HERRICKS	1	2.0
			MANHASSET	3	3.7
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	2	3.5
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
		Hwy - Street Sweeping / Cleaning		18	2.3
		Hwy - Sump		2	0
		Hwy - Sump		2	0
		Hwy - Tree Branch / Debris Pickup	GARDEN CITY PARK	1	1.0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	GREAT NECK	3	1.0
			MANHASSET	1	0
			NEW CASSEL	1	2.0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	5	2.0
			ROSLYN HEIGHTS	1	0
				1	1.0
		Hwy - Tree Branch / Debris Pickup		16	1.1
		Hwy - Tree Fallen - Emergency	GREAT NECK	1	0
			MANHASSET	1	2.0
			MANORHAVEN	1	1.0
			PORT WASHINGTON	2	2.5
		Hwy - Tree Fallen - Emergency		5	1.6
		Hwy - Tree Planting	CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	0
			GREENVALE	1	0
			HERRICKS	3	0
			MANHASSET	2	0
			NEW CASSEL	2	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	7	2.0
			PORT WASHINGTON	30	0.1
			ROSLYN HEIGHTS	5	1.4
			SEARINGTOWN	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	0
				3	0
		Hwy - Tree Planting		60	0.4
		Hwy - Tree Removal Objection	PORT WASHINGTON	3	0.7
		Hwy - Tree Removal Objection		3	0.7
		Hwy - Tree Stump Removal	ALBERTSON	4	0
			CARLE PLACE	3	0
			GARDEN CITY PARK	3	0
			MANHASSET	5	0
			NEW CASSEL	1	5.0
			NORTH NEW HYDE PARK	5	0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	PORT WASHINGTON	11	1.4	
			SEARINGTOWN	1	0	
			WILLISTON PARK	2	0	
		Hwy - Tree Stump Removal			35	0.6
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	9	1.1	
			CARLE PLACE	8	0.6	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	6	0	
			GREAT NECK	9	4.2	
			GREENVALE	1	0	
			HERRICKS	6	0	
			MANHASSET	39	0.8	
			MANHASSET HILLS	1	0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	14	0	
			NO NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	38	0.1	
			PORT WASHINGTON	24	3.7	
			ROSLYN HEIGHTS	9	0	
			SEARINGTOWN	2	3.5	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
			garden city park	1	0	
			manhasset	1	0	
				2	0	
			Hwy - Tree Trimming / Removal Inspection			176
	Highway Department			601	1.4	
	Street Lighting District	Street Light - Cycles On / Off	ALBERTSON	4	2.5	
			CARLE PLACE	1	0	
			HERRICKS	1	6.0	
			MANHASSET	1	1.0	
			NEW CASSEL	1	14.0	
NEW HYDE PARK			2	1.0		
NORTH NEW HYDE PARK			3	2.7		
ROSLYN			2	2.0		
ROSLYN HEIGHTS			1	2.0		
Street Light - Cycles On / Off			16	2.9		

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	ALBERTSON	1	0
			CARLE PLACE	5	0.4
			FLORAL PARK CENTRE	2	2.0
			GARDEN CITY PARK	1	0
			GREAT NECK	3	3.7
			MANHASSET	3	3.7
			MANHASSET HILLS	1	5.0
			NEW HYDE PARK	1	8.0
			NORTH NEW HYDE PARK	3	1.3
			PORT WASHINGTON	1	0
			SEARINGTOWN	3	0
		Street Light - Fixture Problem		24	1.9
		Street Light - Light Out (Single)	carle place	1	0
			ALBERTSON	4	6.8
			CARLE PLACE	4	10.2
			GARDEN CITY PARK	5	3.6
			HERRICKS	2	6.0
			MANHASSET	10	5.2
			NEW CASSEL	13	6.8
			NEW CASSEL CASSEL	1	7.0
			NEW HYDE PARK	4	2.0
			NORTH NEW HYDE PARK	14	2.1
			PORT WASHINGTON	2	0
			PORT WASHINGTON NORTH	1	5.0
			ROSLYN	1	9.0
			ROSLYN HEIGHTS	4	0.5
			SADDLE ROCK	1	0
			SEARINGTOWN	7	1.7
			WESTBURY	1	8.0
		Street Light - Light Out (Single)		75	4.3
		Street Light - Lights Out (Multiple)	CARL PLACE	1	9.0
			CARLE PLACE	4	2.0
			GARDEN CITY PARK	1	2.0
			MANHASSET	10	2.6
			NEW CASSEL	7	2.3
			NEW HYDE PARK	3	1.3
			NO NEW HYDE PARK	1	6.0
			NORTH NEW HYDE PARK	8	2.0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	6.0
			SEARINGTOWN	1	0
			WESTBURY	1	3.0
		Street Light - Lights Out (Multiple)		39	2.5
		Street Light - Mark Out	ALBERTSON	20	2.8
			CARLE PLACE	52	2.8
			FLOWER HILL	1	2.0
			GARDEN CITY	2	4.0
			GARDEN CITY PARK	2	3.5
			GLENWOOD LANDING	5	1.8
			GREAT NECK	16	3.1
			GREAT NECK PLAZA	1	4.0
			GREZT NECK	1	4.0
			HARBOR HILLS	1	0
			KENSINGTON	1	0
			LAKE SUCCESS	1	6.0
			MANHASSET	11	5.2
			MANHASSET HILLS	1	6.0
			N NEW HYDE PARK	2	2.5
			N. NEW HYDE PARK	1	0
			NEW CASSEL	2	3.0
			NEW HYDE PARK	6	4.8
			NORTH HILLS	1	5.0
			NORTH NEW HYDE PARK	11	7.1
			PLANDOME MANOR	1	6.0
			PORT WASHINGTON	10	3.8
			PT. WASHINGTON	1	9.0
			ROSLYN HEIGHTS	18	2.2
			SEARINGTOWN	2	3.0
			UNIVERSITY GARDENS	2	0
			WESTBURY	1	1.0
			WILLISTON PARK	1	3.0
		Street Light - Mark Out		174	3.3
		Street Light - Misc Problems	CARLE PLACE	1	6.0
			HERRICK	1	0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	1	4.0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - Misc Problems	PW	1	0		
			ROSLYN HEIGHTS	2	0		
		Street Light - Misc Problems			7	1.7	
		Street Light - On During Day	ALBERTSON	5	5.2		
			CARLE PLACE	5	2.4		
			FLORAL PARK CENTRE	3	1.3		
			GARDEN CITY PARK	4	3.2		
			GREAT NECK	2	4.5		
			GREAT NECK ESTATES	1	0		
			HERRICKS	2	2.5		
			MANHASSET	3	0		
			NEW CASSEL	6	3.3		
			NEW HYDE PARK	6	2.3		
			NORTH HILLS	1	14.0		
			NORTH NEW HYDE PARK	13	4.8		
			PORT WASHINGTON	3	0		
			ROSLYN HEIGHTS	2	0.5		
			SEARINGTOWN	6	0		
			WESTBURY	1	2.0		
			port washington	1	0		
			Street Light - On During Day			64	2.8
			Street Light - Pole Problem	CARLE PLACE	1	0	
		FLORAL PARK CEN		1	3.0		
		MANHASSET		1	0		
		MANHASSET HILLS		1	0		
		PORT WASHINGTON		2	0		
		ROSLYN HEIGHTS		1	0		
		SEARINGTOWN		1	0		
		Street Light - Pole Problem			8	0.4	
		Street Light - Service Complaint	CARLE PLACE	1	0		
		Street Light - Service Complaint			1	0	
	Street Lighting District			408	3.1		
Department of Public Works			1,010	2.1			
Housing Authority	Housing Authority	Housing - Misc Carpentry	NEW CASSEL	1	8.0		
		Housing - Misc Carpentry			1	8.0	
		Housing - Misc SR	MANHASSET	1	1.0		
			WESTBURY	1	0		
		Housing - Misc SR			2	0.5	

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Plumbing	MANHASSET	3	5.0	
			NEW CASSEL	6	1.3	
		Housing - Plumbing		9	2.6	
	Housing Authority			12	2.7	
Housing Authority				12	2.7	
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		5	0	
		HR - Call Back Request		5	0	
		HR - Medical and Insurance Benefits		9	1.4	
		HR - Medical and Insurance Benefits		9	1.4	
		HR - Misc SR		5	0.2	
		HR - Misc SR		5	0.2	
		HR - Nova Time		5	4.6	
		HR - Nova Time		5	4.6	
		HR - Personnel and Employment		9	0.7	
	HR - Personnel and Employment		9	0.7		
Human Resources and Finance			33	1.3		
Human Resources and Finance				33	1.3	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	new hyde park	1	0	
			ALBERTSON	1	12.0	
			EAST HILLS	1	0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	1	1.0	
			GREAT NECK PLAZA	1	0	
			LAKE SUCCESS	1	1.0	
			MANHASSET	1	2.0	
			MINEOLA	1	7.0	
			NEW HYDE PARK	2	1.5	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	1.0	
			PORT WASHINGTON NORTH	2	1.0	
			ROSLYN HEIGHTS	1	19.0	
			WESTBURY	1	2.0	
			OIC - From Transfer		18	2.9
			OIC - Inter Municipal SR	ALBERTSON	2	1.0
		BAXTER ESTATES		1	0	
		EAST HILLS		2	2.5	
		EAST WILLISTON		1	0	
		GARDEN CITY PARK		3	1.3	
		GREAT NECK		5	1.0	
		GREAT NECK		1	2.0	

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	ESTATES			
			GREAT NECK PLAZA	1	0	
			HERRICKS	1	0	
			MANHASSET	1	1.0	
			MANORHAVEN	1	0	
			MINEOLA	2	0.5	
			NEW HYDE PARK	5	0.4	
			NO NEW HYDE PARK	1	1.0	
			NORTH HILLS	2	0.5	
			NORTH NEW HYDE PARK	4	2.8	
			PORT WASHINGTON	6	1.7	
			ROSLYN	2	0	
			ROSLYN HEIGHTS	1	2.0	
			SEARINGTOWN	1	1.0	
			WESTBURY	2	0	
			plandome	1	7.0	
				2	0.5	
			OIC - Inter Municipal SR			48
		Inter Municipal Affairs			66	1.6
	Inter Municipal Affairs				66	1.6
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		1	0	
		Park - Call Back Request			1	0
		Park - From Transfer	NEW HYDE PARK	1	1.0	
			NO NEW HYDE PARK	1	5.0	
			ROSLYN HEIGHTS	1	0	
		Park - From Transfer			3	2.0
		Park - Miscellaneous	0000000	1	0	
			CARLE PLACE	1	0	
			GREAT NECK	1	2.0	
			MANHASSET	1	6.0	
			MANORHAVEN	1	7.0	
			MINEOLA	1	0	
			NEW HYDE PARK	1	3.0	
			PORT WASHINGTON	5	2.2	
			PORT WASHINGTON NORTH	1	2.0	
			WILLISTON PARK	1	0	
				2	0	
		Park - Miscellaneous			16	1.9

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Parks and Recreation Department	Parks and Recreation Department	Park - Park Facilities Maintenance		10	0.8
		Park - Park Facilities Maintenance		10	0.8
		Park - Park Permit Application Request		30	0.2
		Park - Park Permit Application Request		30	0.2
		Park - Park and Recreation Literature Request		1	2.0
		Park - Park and Recreation Literature Request		1	2.0
		Park - Theater Ticket Purchase	WESTBURY	1	0
		Park - Theater Ticket Purchase		1	0
	Parks and Recreation Department			62	0.9
	Parks and Recreation Department			62	0.9
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	2.7
		BZA - Questions needing Answers		3	2.7
	Board of Zoning Appeals			3	2.7
	Building Department	Bldg - Application Status	ALBERTSON	7	0.7
			CARLE PLACE	2	0.5
			FLORAL PARK CENTRE	1	1.0
			GARDEN CITY PARK	6	0.7
			GREAT NECK	8	3.4
			GREENVALE	1	1.0
			HERRICKS	3	1.3
			MANHASSET	5	2.6
			NEW HYDE PARK	4	1.2
			NORTH NEW HYDE PARK	11	3.2
			PORT WASHINGTON	18	3.3
			ROSLYN HEIGHTS	6	1.7
			SEARINGTOWN	1	4.0
			UNIVERSITY GARDENS	1	0
				1	1.0
			Bldg - Application Status		75
		Bldg - Call Back		15	2.1
		Bldg - Call Back		15	2.1
		Bldg - Certificate Status	ALBERTSON	1	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			NEW CASSEL	1	0
				1	0
			Bldg - Certificate Status		5
		Bldg - Construction Complaint	GREAT NECK	2	1.0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Construction Complaint	MANHASSET	4	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	3	2.3
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
		Bldg - Construction Complaint		14	0.6
		Bldg - Employee Complaint	GARDEN CITY PARK	1	1.0
		Bldg - Employee Complaint		1	1.0
		Bldg - From Transfer	ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
		Bldg - From Transfer		2	0
		Bldg - General Question Needs Answers		49	3.0
		Bldg - General Question Needs Answers		49	3.0
		Bldg - Illegal Housing	ALBERTSON	1	0
			CARLE PLACE	7	4.0
			GARDEN CITY PARK	2	1.5
			GREAT NECK	2	0
			HERRICKS	1	0
			NEW CASSEL	4	0
			NEW CASTLE	1	0
			NEW HYDE PARK	1	1.0
			PORT WASHINGTON	5	0.8
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
		Bldg - Illegal Housing		26	1.4
		Bldg - Inspection Request	PORT WASHINGTON	2	5.5
			WESTBURY	1	6.0
				1	6.0
		Bldg - Inspection Request		4	5.8
		Bldg - Permit Question Needs Answers		11	4.6
		Bldg - Permit Question Needs Answers		11	4.6
		Bldg - Retaining Wall	ALBERTSON	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
		Bldg - Retaining Wall		3	0
		Bldg - Suspect Work Without a Permit	CARLE PLACE	1	2.0
			GARDEN CITY PARK	3	0
			GREAT NECK	2	0
			GREENVALE	2	7.5

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	MANHASSET	1	0	
			NEW HYDE PARK	3	2.3	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	5	0	
		Bldg - Suspect Work Without a Permit			20	1.2
	Building Department			225	2.2	
	Planning Department	Planning - Call Back Request		3	3.0	
		Planning - Call Back Request			3	3.0
		Planning - From Transfer		1	0	
		Planning - From Transfer			1	0
		Planning - Questions needing Answers	GARDEN CITY PARK	1	0	
		Planning - Questions needing Answers			1	0
	Planning Department			5	1.8	
Planning and Building Department			233	2.2		
Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	0	
			BROOKLYN	1	1.0	
			EAST WILLISTON	1	0	
			GREAT NECK	1	4.0	
			GREAT NECK PLAZA	2	1.0	
			HERRICKS	1	1.0	
			MANHASSET	3	1.0	
			MINEOLA	5	1.0	
			NEW HYDE PARK	1	1.0	
			NEW YORK	1	1.0	
			NORTH NEW HYDE PARK	1	1.0	
			ROSLYN HARBOR	1	6.0	
			THOMASTON	1	0	
			WESTBURY	1	1.0	
			WILLISTON PARK	1	1.0	
				1	5.0	
			PI - Call Back Request			23
		PI - Caregiver Support	GREAT NECK	1	15.0	
			HERRICKS	1	1.0	
			LAKE SUCCESS	1	1.0	
			MINEOLA	1	1.0	
			MUNSEY PARK	1	4.0	
			NEW HYDE PARK	1	6.0	
			NORTH HILLS	1	1.0	
			NORTH NEW HYDE	1	1.0	

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Caregiver Support	PARK		
			SANDS POINT	1	0
		PI - Caregiver Support		9	3.3
		PI - Financial Assistance	GARDEN CITY PARK	2	4.5
			NEW CASSEL	1	1.0
			SEARINGTOWN	1	0
			WESTBURY	1	0
		PI - Financial Assistance		5	2.0
		PI - Food and Hunger	GREAT NECK	1	0
			HERRICKS	1	0
			ROSLYN	1	0
		PI - Food and Hunger		3	0
		PI - Health and Mental Health	ALBERTSON	2	6.5
			GRAT NECK	1	0
			GREAT NEC.K	1	0
			GREAT NECK	34	0.7
			GREAT NECK PLAZA	15	0
			KINGS POINT	4	0
			MANHASSET	2	0
			MANORHAVEN	5	0
			MINEOLA	4	1.2
			NORTH NEW HYDE PARK	8	0.1
			PORT WASHINGTON	17	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	2	0.5
			THOMASTON	5	0
			WESTBURY	5	0
			WILLISTON PARK	5	5.2
				3	0
		PI - Health and Mental Health		114	0.6
		PI - Household Maintenance	ALBERTSON	5	0.8
			CARLE PLACE	1	3.0
			EAST HILLS	1	5.0
			EAST WILLISTON	2	0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	2	2.5
			GREAT NECK PLAZA	2	4.5
			GREENVALE	1	5.0
			MINEOLA	10	0.5
			NEW HYDE PARK	5	1.0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Household Maintenance	PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	2	0
			ROSLYN ESTATES	1	2.0
			ROSLYN HEIGHTS	1	1.0
			SADDLE ROCK	1	7.0
			SEARINGTOWN	1	1.0
			WESTBURY	1	26.0
			WILLISTON PARK	3	0.7
				1	0
		PI - Household Maintenance		42	2.0
		PI - Membership Registration	ALBERTSON	6	0
			EAST WILLISTON	1	0
			FLORAL PARK	1	0
			FLORAL PARK CENTRE	1	0
			FLOWER HILL	3	0
			GARDEN CITY PARK	7	0
			GREAT NECK	8	0
			GREAT NECK PLAZA	5	0
			HERRICKS	1	0
			MANHASSET	2	0
			MANORHAVEN	1	0
			MINEOLA	19	0
			NEW CASSEL	2	0
			NEW HYDE PARK	7	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	7	0
			PORT WASHINGTON	8	0
			ROSLYN HEIGHTS	3	0
			SADDLE ROCK	1	0
			SEARINGTOWN	2	0
			THOMASTON	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	6	0
			WILLISTON PARK	4	0
			manhasset	1	0
			mineola	1	0
		PI - Membership Registration		100	0
		PI - Miscellaneous	ALBERTSON	1	0
			CARLE PLACE	1	0

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Miscellaneous	GARDEN CITY PARK	3	1.0
			GREAT NECK	2	0
			GREAT NECK PLAZA	4	1.2
			KINGS POINT	1	0
			LONG BEACH	1	1.0
			MANHASSET	3	0.7
			MINEOLA	6	0.3
			MUNSEY PARK	1	22.0
			NEW CASSEL	2	3.0
			NEW HYDE PARK	2	0
			NORTH HILLS	1	1.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	9	2.9
			PORT WASHINGTON NORTH	1	1.0
			SADDLE ROCK	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	0
				2	3.0
		PI - Miscellaneous		45	1.7
		PI - NORC SR	NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	5	0
		PI - NORC SR		6	0
		PI - Program Registration	ALBERTSON	7	0.9
			EAST HILLS	4	5.5
			GARDEN CITY PARK	5	0.2
			GREAT NECK	3	1.7
			GREAT NECK PLAZA	1	1.0
			HERRICKS	2	0.5
			MINEOLA	5	1.4
			MUNSEY PARK	1	1.0
			NEW HYDE PARK	11	0.5
			NORTH NEW HYDE PARK	14	0.6
			OLD WESTBURY	1	1.0
			PORT WASHINGTON	1	3.0
			ROSLYN HEIGHTS	5	2.0
			SEARINGTOWN	1	1.0
			WILLISTON PARK	4	1.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Program Registration	mineola	1	1.0
				1	1.0
		PI - Program Registration		67	1.2
		PI - Taxi Service	ALBERTSON	35	0
			BAXTER ESTATES	6	0
			CARLE PLACE	5	0
			EAST HILLS	10	0
			EAST WILLISTON	4	0
			FLORAL PARK	16	0
			FLOWER HILL	17	0
			GARDEN CITY PARK	73	0.0
			GREART NECK	1	0
			GREAT NECK	174	0.0
			GREAT NECK ESTATES	12	0.1
			GREAT NECK PLAZA	107	0.0
			GREAT NECK TERRACE	1	0
			HERRICKS	30	0
			KINGS POINT	16	0
			LAKE SUCCESS	3	0
			MANHASSET	70	0
			MANHSSAET	1	0
			MANORHAVEN	39	0
			MINEOLA	93	0
			NEW CASSEL	36	0
			NEW HYDE PARK	40	0
			NEW HYDE PRAK	1	0
			NEY HYDE PARK	1	0
			NORTH HILL	2	0
			NORTH HILLS	36	0.0
			NORTH MANORHAVEN	1	0
			NORTH NEW HYDE PARK	83	0.0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	241	0.0
			PORT WASHINGTON NORTH	15	0
			PORT WASHINGTON	1	0
			PORT WASHINTON	1	0
			ROSLYN	13	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	ROSLYN ESTATES	4	0
			ROSLYN HARBOR	3	0
			ROSLYN HEIGHTS	41	0
			RUSSELL GARDENS	5	0
			SEARINGTOWN	9	0
			THOMASTON	5	0
			UNIVERSITY GARDENS	4	0.2
			WESTBURY	17	0
			WILLISTON PARK	42	0
			WILLISTOWN PARK	1	0
			port washington	1	0
				33	0
		PI - Taxi Service		1,350	0.0
		PI - Taxi Service Cancellation	ALBERTSON	2	0
			BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			EAST HILLS	1	0
			FLORAL PARK	1	0
			FLOWER HILL	3	0
			GARDEN CITY PARK	6	0
			GREAT NECK	12	0
			GREAT NECK PLAZA	9	0
			HERRICKS	1	0
			KINGS POINT	3	0
			LAKE SUCCESS	1	0
			MANHASSET	5	0
			MANORHAVEN	1	0
			MINEOLA	5	0
			NEW HYDE PARK	3	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	8	0
			PORT WASHINGTON	13	0
			PRT WASHINGTON	1	0
			ROSLYN	2	0
			ROSLYN HEIGHTS	2	0
			THOMASTON	2	0
			WESTBURY	1	0
			WILLISTON PARK	2	0
				2	0
		PI - Taxi Service Cancellation		89	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	FLOWER HILL	1	3.0	
			GARDEN CITY PARK	2	2.5	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	1	0	
			KINGS POINT	1	1.0	
			NEW HYDE PARK	1	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE PARK	1	0	
		PI - Taxi Service Complaint			9	1.0
		PI - Transportation/Mobility Mgmt Info	FLORAL PARK	1	0	
			FLOWER HILL	2	0	
			GARDEN CITY PARK	4	0.5	
			GREAT NECK	2	0.5	
			GREAT NECK PLAZA	2	1.5	
			HERRICKS	1	2.0	
			MANHASSET	1	0	
			MANORHAVEN	1	0	
			MINEOLA	4	0	
			NEW HYDE PARK	2	1.5	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			THOMASTON	1	0	
			WILLISTON PARK	1	1.0	
				1	0	
			PI - Transportation/Mobility Mgmt Info			27
		PI - Volunteer	GREAT NECK	1	1.0	
			MINEOLA	1	0	
		PI - Volunteer			2	0.5
	Project Independence				1,891	0.2
	Project Independence				1,891	0.2
	Receiver of Taxes	Receiver of Taxes	Tax - Tax Bill Change		1	0
Tax - Tax Bill Change			1	0		
Receiver of Taxes			1	0		
Receiver of Taxes				1	0	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		13	1.6	
		SWMA - Call Back		13	1.6	
		SWMA - Carting Complaints	GARDEN CITY PARK	1	0	
			MANHASSET	5	1.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	NEW HYDE PARK	1	0		
			ROSLYN HEIGHTS	4	2.0		
			WILLISTON PARK	1	0		
		SWMA - Carting Complaints			12	1.1	
		SWMA - Garbage Not Picked Up	ALBERTSON	3	2.7		
			FLORAL PARK CENTRE	1	0		
			GARDEN CITY PARK	1	1.0		
			GREAT NECK	2	0		
			MANHASSET	3	0		
			NEW CASSEL	2	0		
			NORTH NEW HYDE PARK	2	0.5		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	1	0		
			SWMA - Garbage Not Picked Up			16	0.6
		SWMA - Strange Odor	NEW CASSEL	1	0		
		SWMA - Strange Odor			1	0	
		Solid Waste Management			42	1.0	
		Sustainability Department	SWMA - Compost	ALBERTSON	6	2.2	
				EAST HILLS	3	2.0	
	FLOWER HILL			1	1.0		
	GARDEN CITY PARK			1	1.0		
	GREAT NECK			4	2.2		
	GREENVALE			1	7.0		
	HERRICKS			2	1.0		
	MANHASSET			4	2.2		
	MANHASSET HILLS			1	0		
	MINEOLA			2	0		
	NEW CASSEL			1	0		
	NEW HYDE PARK			7	3.6		
	NORTH NEW HYDE PARK			5	3.6		
	PORT WASHINGTON			6	2.0		
	ROSLYN HEIGHTS			5	3.6		
	SEARINGTOWN			1	1.0		
	WESTBURY			1	7.0		
	WILLISTON PARK			5	1.8		
	SWMA - Compost			56	2.5		
	SWMA - Long Island Green Homes			CARLE PLACE	1	0	
	SWMA - Long Island Green Homes			1	0		
	SWMA - Rain Barrel	ALBERTSON	5	2.2			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	CARLE PLACE	2	2.5	
			EAST HILLS	1	2.0	
			EAST WILLISTON	2	0.5	
			FLOWER HILL	3	1.0	
			GARDEN CITY PARK	4	0.8	
			GREAT NECK	7	2.0	
			HERRICKS	1	0	
			KENSINGTON	1	4.0	
			MANHASSET	4	1.2	
			MANORHAVEN	2	0	
			MINEOLA	4	1.5	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	5	0.8	
			OLD WESTBURY	1	3.0	
			PORT WASHINGTON	8	2.1	
			ROSLYN HEIGHTS	6	2.0	
			SEARINGTOWN	1	1.0	
			WESTBURY	3	1.0	
			WILLISTON PARK	7	1.3	
		SWMA - Rain Barrel			69	1.5
		SWMA - Recycling / STOP Call Back			1	1.0
	SWMA - Recycling / STOP Call Back			1	1.0	
	Sustainability Department			127	1.9	
	Solid Waste Management			169	1.7	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	PORT WASHINGTON	1	0	
		311 - LIPA Power Outage			1	0
		311 - SR Constituent Follow-up		35	0	
		311 - SR Constituent Follow-up			35	0
		311 - Street Repaving Schedule Inquiry	GREAT NECK	1	0	
			GREENVALE	1	0	
			MANHASSET	1	0	
			NORTH NEW HYDE PARK	1	0	
		311 - Street Repaving Schedule Inquiry			4	0
	311 Call Center			40	0	
	Supervisor's Office	SupV - Airplane	ALBERTSON	2	0	
			EAST HILLS	12	0	
			EAST WILLISTON	5	0	
			GARDEN CITY	4	0	
			GARDEN CITY	1	0	

Town of North Hempstead Service Requests via 311 - by Department

May 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Airplane	GARDEN CITY PARK	2	0
			GREAT NECK	1	0
			GREAT NECK ESTATES	4	0
			HERRICKS	5	0
			MALVERNE	1	0
			MANHASSET	11	0
			NEW HYDE PARK	10	0
			NORTH NEW HYDE PARK	9	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	13	0
			ROSLYN	5	0
			ROSLYN ESTATES	1	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	13	0
			SANDS POINT	6	0
			STEWART MANOR	3	0
			WILLISTON PARK	2	0
				3	0
		SupV - Airplane		115	0
		SupV - Complaint - Other Employee	CARLE PLACE	1	0
			NEW CASSEL	1	0
			PORT WASHINGTON	2	0.5
		SupV - Complaint - Other Employee		4	0.2
		SupV - Helicopter	EAST HILLS	1	0
			GARDEN CITY PARK	2	0
			GLEN COVE	1	0
			GREAT NECK	1	0
			GREAT NECK PLAZA	1	0
			MANHASSET	13	0
			MINEOLA	8	0
			MUNSEY PARK	4	0
			NEW HYDE PARK	2	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	1	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	8	0
			SANDS POINT	4	0
				2	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Helicopter		50	0
		SupV - Helicopter Nassau		2	0
		SupV - Helicopter Nassau		2	0
		SupV - Thank You from Constituent	GARDEN CITY PARK	2	0
			GREAT NECK	3	0
			GREAT NECK PLAZA	1	0
			MINEOLA	1	0
			NORTH NEW HYDE PARK	1	0
			ROSLYN	1	0
				1	0
		SupV - Thank You from Constituent		10	0
	Supervisor's Office			181	0.0
Supervisor's Office				221	0.0
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		155	0
		Town Clerk - Birth Certificate		155	0
		Town Clerk - Block Party Application		1	0
		Town Clerk - Block Party Application		1	0
		Town Clerk - Contracts & Bids		5	0
		Town Clerk - Contracts & Bids		5	0
		Town Clerk - Death Certificate		57	0
		Town Clerk - Death Certificate		57	0
		Town Clerk - Dog License		35	0
		Town Clerk - Dog License		35	0
		Town Clerk - Domestic Partnership		1	0
		Town Clerk - Domestic Partnership		1	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Filming Permit		1	0
		Town Clerk - Filming Permit		1	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Going Out of Business		1	0
		Town Clerk - Liquor License		3	0
		Town Clerk - Liquor License		3	0
		Town Clerk - Marriage Certificate		34	0
		Town Clerk - Marriage Certificate		34	0
		Town Clerk - Marriage License		66	0
		Town Clerk - Marriage License		66	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Miscellaneous		31	0
		Town Clerk - Miscellaneous		31	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Peddler License		2	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Solid Waste Management License		3	0
		Town Clerk - Solid Waste Management License		3	0
		Town Clerk - Taxi and Limousine License		4	0
		Town Clerk - Taxi and Limousine License		4	0
		Town Clerk - Tow Truck License		2	0
		Town Clerk - Tow Truck License		2	0
		Town Clerk - Waterways		2	0
		Town Clerk - Waterways		2	0
	Town Clerk			414	0
Town Clerk				414	0
Summary				5,051	1.2